

IBSA SLA WARRANTY POLICY

Warranty

IBSA will warrant all products shipped from IBSA against manufacturing defects based on the schedule below.

IBSA direct supplied product warranty period from date of purchase:

<u>Product Category</u>	<u>Warranty Period</u>
SLA	1 year

Manufactures date code will be used for products age except when a customer's receipt is provided documenting product use less than warranty period above. Full return Warranty will be approved within one year of purchase.

All warranty returned products are tested. Products not meeting the voltage requirement or having less than 80% of the rated capacity will be accepted as a valid warranty. Other defects recognized by this warranty include corrosion and leakage. Swelling is not covered as it is evidence of over-charging the battery. If leakage occurs from a swollen battery it also will void the warranty due to over-charging.